

Figure 1

## Survey Information

### Owner Satisfaction

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Figure 2

105099" 52742550

**Pre-flight**

The Owner Services Representative conducted himself/herself in a professional manner when scheduling my trip.

☐ Strongly Agree  
☒ Agree  
☐ Neutral  
☐ Disagree  
☐ Strongly Disagree  
☐ N/A

Next

Figure 3

**Thank You**

Thank you for taking the time to fill out this survey. Please return the Palm VII to a crewmember.

Next

Figure 4

**Enter Password**

Please enter your crew password.

password .....

Next

**Crew - Departure**

Please enter the tail number.

Tail number

Figure 6

0307439.000004  
105090.6247050

A screenshot of a software window titled "Flight Information". The window has a title bar with the text "Flight Information" in a bold, black font. Below the title bar, the text "What date was the flight?" is displayed. Underneath this text is a label "Date:" followed by a dotted line for text entry. In the bottom right corner of the window, there is a button labeled "Next".

Figure 7

A screenshot of a message box with a title bar. The title bar text is "The survey is complete...". The main text of the message box reads: "Thank you for participating in the survey. Please lift the antenna to the right and press the Check & Send button to send the results." At the bottom of the message box, there is a button labeled "Restart".

Figure 8

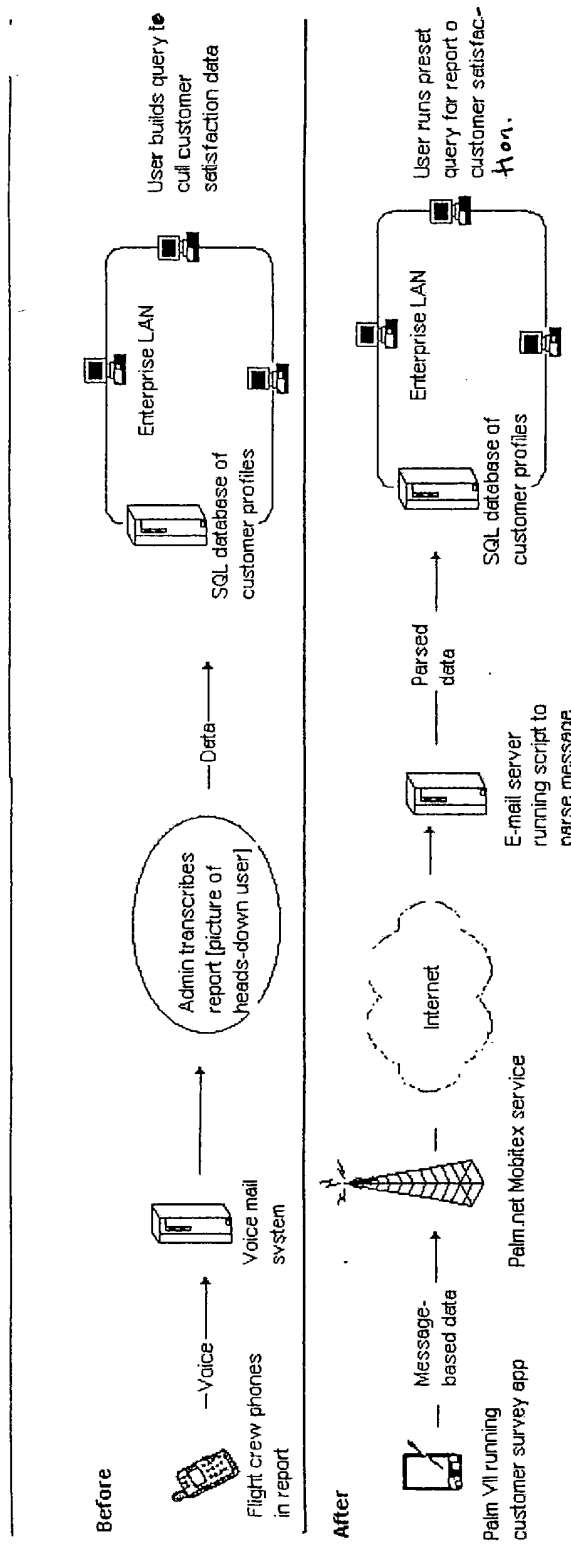


Figure 9

6 of 6

